

Client Release and Assumption of Liability

I understand that if at any time my pet becomes nervous, anxious, scared, aggressive, or even overly silly, Southpaw Pet Salon, LLC (hereinafter Salon) will slow down and help my pet to be comfortable and calm. It's very important that my pet is kept safe and stress free. It may take multiple visits for my pet to become comfortable with the grooming process. Salon will work with my pet to help him/her. This will build a solid foundation for successful groomings for my pet's lifetime. Because of this, my pet may not be groomed to perfection the first time. Salon will charge for the time spend working with my pet. I also understand that no responsibility is assumed by Salon for any injury, loss, sickness or death of any pet left in their care.

If my pet's coat is too heavily matted for a regular trim, then I consent to clipping off all the hair. I understand that injury to my pet, such as clipper irritation, ear hematomas or ear tip bleeding, cuts or other damage may occur in the grooming process due to the matted condition.

I agree to release Salon from all liability from accident or injury to my pet while in the care, custody and control of Salon. Salon will not be relieved of liability from gross negligence. In the event of an emergency, I authorize Salon to take my pet to my veterinarian. If my veterinarian is not available then I authorize Salon to take my pet to a veterinarian of their choice. I agree to pay any related costs.

To the best of my knowledge, my pet is not aggressive towards people or other animals. I verify that I have informed the Salon of all temperament or health problems that will complicate the handling or grooming of my pet. I agree to assume full responsibility and financial liability for the actions of my pet or injury caused by my pet to people or other animals while on the salon premises.

Payment will be made by check or cash when I pick up my pet.

Should I need to cancel an appointment, a cancellation fee equal to the full appointment price will be charged unless I give at least 48 hours' notice. If I am more than 15 minutes late, the appointment will need to be rescheduled and the cancellation fee will apply. Exceptions for emergency or unforeseen situations will be made on a case by case basis.

Due to costs associated with closing and sanitizing the salon, if fleas are found on my pet a sanitation fee of \$300 will be applied.

Referral Discount reminder: Let us know if you were referred by a friend. You will receive \$10 off your pet's first groom and your friend will receive \$10 off their next bill.

Directions reminder: Southpaw is in the small yellow building. Stay on Little Pond Lane until you see the parking area with a gate and walkway leading to the entrance which faces the back of the property.

I have read, understand and agree to all the terms of this release.

Owner Signature

Date

Print Name